



VACANCY ANNOUNCEMENT

Information Systems Officer, P-3
Administration and Operations Division
Application Development Unit

Deadline for application	Announcement number	Expected date for entry on duty	Duration of appointment	Duty Station
1 March 2026 23:59 hrs CET	VA 26/007/A&O	As soon as possible	1 year with possibility of extension	Bonn, Germany

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The United Nations Framework Convention on Climate Change (UNFCCC) is the focus of the political process to address climate change. The UNFCCC secretariat supports the Convention, its Kyoto Protocol and the Paris Agreement through a range of activities, including substantive and organizational support to meetings of the Parties and the implementation of commitments. It is a dynamic organization working in a politically challenging environment to help resolve one of the defining environmental issues of our time.

Where you will be working

This position is located in the Information and Communication Technology (ICT) sub-division. The incumbent reports to the Manager of the ICT Sub-division.

ICT will provide a reliable, sustainable and coherent IT infrastructure; operate and maintain existing mandated systems that supports the intergovernmental process and improve the overall level of ICT, with a focus on extending and improving critical user-facing services.

Under the general supervision of the Manager and under the direct supervision of the Application Development Team Lead, the incumbent is responsible for the design, development and implementation of ICT solutions for UNFCCC internal and external stakeholders.

The incumbent also coordinates with other divisions of the secretariat.

Your responsibilities

Within limits of delegated authority and depending on location, the Information Systems Officer may be responsible for the following duties:

- **Manage projects** involving feasibility studies, systems analysis, design, development, and implementation of new, moderately complex systems; participate as a member of a development team with the responsibility for major components of the more complex systems.
- **Develop detailed system and other functional specifications** as well as per documentation for major systems.
- **Provide specialized advice to users**, analyzing user requirements and translating these into new applications; identify application systems integration and linkage for reporting and/or escalation
- **Maintain, upgrade, or enhance** existing user systems; troubleshoots and provides continuing user support to include resolving difficult problems, advising on the use of new techniques and monitoring transactions to measure performance and continued effectiveness of assigned systems, etc.



- **Develop and maintain computer programs** that require the integration of many interrelated systems and program elements; ensure appropriate data security and access controls considering both local and wide area issues.
- **Organize and perform unit and integrated testing**, designing and utilizing test bases; assists users in acceptance testing.
- **Develop training materials, operating and user manuals**; train staff in assigned systems.
- **Develop disaster recovery plans** and ensure appropriate planning and training of those responsible.
- **Research, analyze, and evaluate** new technologies and makes recommendations for their deployment.
- **Participate in writing reports and papers** on ICT related topics, system requirements, network requirements and technology strategies etc.
- **Facilitate communication** between ICT and its clients for good client relations; serve as coordinator in the development of Service Level Agreements (SLAs) between clients and ICT for either specific IT services or general technology support, including any charge back mechanisms.
- **Handle all aspects of contract administration** including establishment of service level agreements with vendors and chargeback policy for users.
- **Provide guidance** to, and may **supervise**, new/junior staff, consultants, etc.

Perform other duties within your functional profile as assigned and deemed necessary for the efficient functioning of the office.

Competencies:

Being Accountable: Oversees the responsible use of the UN funds, assets and resources, and identifies ways to increase efficiency and effectiveness; Ensures that work delivered by the team is complete, accurate and of the highest quality; Promotes compliance with UN rules and regulations, and articulates the benefits of established procedures; Actively builds a climate of accountability among all staff in the team; Promptly and systematically addresses lapses in accountability within the work unit.

Working with Teams: Identifies, recognizes and shows appreciation for the unique contribution of each team member; Builds teams with a diverse mix of skills, experience and views and actively welcomes members regardless of their gender, nationality, religion or other backgrounds; Models collaboration in relationships with individual staff at all levels, as well as the wider team; Recognizes and celebrates team accomplishments; Creates cross functional linkages to foster wider internal and external collaboration; Works across organizational boundaries, overcoming barriers and obstacles to enhance cooperation.

Delivering results: Creates policies, programmes, or processes which are mindful of minimizing potential negative social, economic and/or environmental impacts; Identifies the resources needed to deliver results, and manages their use to ensure the utmost efficiency, effectiveness and impact; Creates an environment where staff, regardless of their gender, family situation or other circumstances, are able to perform at their best; Promotes a mindset of results orientation, aligns systems and processes to support the achievement of results, and holds staff members to account for their commitment; Holds regular reviews to assess the results achieved against targets; Manages, reduces or mitigates risks without compromising results, where possible.

Managerial Competencies:

Exercising Sound Judgment and Decision-Making: Makes decisions in line with overall organizational priorities and department / office goals; Consults with stakeholders on decisions that affect them; Consults with stakeholders on decisions that affect them Demonstrates the ability to make and defend difficult decisions; Identifies urgent decisions and makes them expeditiously in light



of available information; Shows openness to reconsider a course of action as a situation evolves and to modify decisions if that would allow for a better outcome; Identifies the key issues in complex situations, and gathers relevant facts, data and evidence to fully address those issues. Considers the positive and negative impact of decisions, and analyses the different options and alternatives before reaching a sound conclusion.

Your qualifications

Educational Background:

Required: Advanced university degree (Master's degree or equivalent) in computer science, information systems, mathematics, statistics or related field. A first-level university degree in combination with 2 additional years of relevant experience may be accepted in lieu of the advanced university degree.

Experience:

Required: A minimum of five (5) years of relevant experience in planning, design, development, implementation and maintenance of computer information systems or related area.

Language skills:

Required: Fluency in English (proficiency in all components) is required.

Advantage: Knowledge of another UN official language.

Specific professional knowledge and skills:

Required:

- Practical full-stack development expertise in Dynamics 365, including backend services, client-side scripting (JavaScript/TypeScript), and utilizing the Power Platform (Power Apps, Power Automate, Dataverse) for configuration and data management.
- Understanding of application layer, separation of code, data and presentation
- Demonstrated experience providing strong technical leadership by reviewing, challenging, and steering vendor/partner solution proposals to ensure architectural integrity, security compliance, optimal use of Dynamics 365 capabilities, and long-term maintainability.
- Hands-on experience in designing and implementing Azure cloud solutions, including IaaS/PaaS deployments, Azure DevOps pipelines, CI/CD process design, and Infrastructure-as-Code-based provisioning using core Azure cloud services.
- Practical experience with backlog management, including task estimation and prioritization, familiarity with Level 3 triage and resolution processes.
- Knowledge of risk identification and mitigation strategies in enterprise IT environments.

Desirable:

- Software development experience using .NET or Python languages.
- Strong understanding of service or project management frameworks.
- Formal certifications of technical knowledge and skills



What is the selection process?

Evaluation of qualified candidates may include an assessment exercise which may be followed by a competency-based interview. The above listed set of competencies will be applied for this particular post.

How to apply:

Candidates, whose qualifications and experience match what we are looking for, should use the online application system available at <http://unfccc.int/secretariat/employment/recruitment>

Please note:

1. Service is limited to the UNFCCC secretariat.
2. We will confirm receipt of your application. However, only candidates under serious consideration and contacted for an interview will receive notice of the final outcome of the selection process.
3. Indicative net annual salary and allowances:
US\$ 71,335
(plus variable post adjustment, currently 40.0% of net salary),
plus other UN benefits as indicated in the link below:
<https://unfccc.int/secretariat/employment/conditions-of-employment.html>

UNFCCC secretariat is committed to diversity and inclusion within its workforce, and encourages candidates, irrespective of gender, nationality, religious and ethnic backgrounds, including persons with disabilities to apply.